

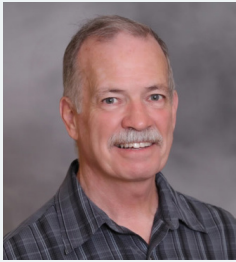


CAMILLUS HEALTH CONCERN
GOOD SHEPHERD HEALTH CENTER

ANNUAL REPORT 2021



HOSPITALLER BROTHERS OF SAINT JOHN OF GOD



Brother Gary Hill, O.H.



Brother Mateo
Fenza, O.H.



Brother Richard
MacPhee, O.H.



OUR MISSION

Following the teachings of Jesus Christ and in the compassionate hospitality of St. John of God, Camillus Health Concern strives to deliver comprehensive health care services with the highest quality patient experience for those who are vulnerable and homeless in South Florida.

Camillus Health Concern is a religious apostolate of the Hospitaller Order of St. John of God and the Roman Catholic Church. The spirit and content of the Code of Canon Law pervades throughout the governance and corporate life of Camillus Health Concern. We join in faith to facilitate the unfolding of God's providential plan in every aspect of our organization. Our readiness to meet the complexity and concerns of our brothers and sisters in need identifies us as a mission of hope.

OUR VALUES

HOSPITALITY | RESPECT | SPIRITUALITY
QUALITY | RESPONSIBILITY | HEALING

DEAR FRIENDS,

We are extremely proud to share the many accomplishments of Camillus Health Concern during 2021. Despite the continuing pandemic, CHC was able to expand services and provide vital health care to nearly 6,000 patients. Access to our care often means the difference between life and death for our clients. This year, that was even more true. As we saw so many health systems overwhelmed due to Covid-19, the need for and importance of our services came into clear view.

It is truly our honor to share all that we were able to do last year. There are the basics that we do each and every day which, while basic to us, are often life-changing and life preserving for our patients. There are also the remarkable recognitions we received from numerous sources highlighting our excellence. While we provide care to individuals who are living in poverty—nearly 94% of our patients have an annual income of \$12,880 or less—it is a core value of ours that they receive the very best care. Our patients are human beings who deserve nothing less than quality, respectful care.

Naturally, much of 2021 was focused on helping our patients survive and thrive during the

pandemic. We did not focus only on getting them vaccinated and keeping them protected from Covid-19. We continued to innovate, expand and help our patients and the broader health care ecosystem understand the lessons we have learned about how best to serve patients experiencing homelessness.

We are thrilled to report that 2021 marked a record year for our fundraising, meaning that we are in an even better position to continue our growth and crucial services as we look to the future.

Sincerely,



John Dubois
CHAIR, BOARD OF
DIRECTORS



Francis Afram-Gyening,
FACHE
CEO

2021 OVERVIEW

CAMILLUS HEALTH CONCERN IS AN ESTABLISHED LEADER IN MIAMI-DADE COUNTY SINCE 1984 AND PROVIDES COMPREHENSIVE AFFORDABLE PRIMARY CARE, BEHAVIORAL HEALTH, ORAL HEALTH, AND SOCIAL SERVICES TO MEN, WOMEN, AND CHILDREN WHO ARE THE MOST VULNERABLE IN THE COMMUNITY, INCLUDING THOSE EXPERIENCING HOMELESSNESS.

As a registered non-for-profit and Federally Qualified Health Center, Camillus Health Concern is led by a volunteer Board of Directors along with accomplished leaders in the fields of medicine, dentistry, behavioral health, finance, and business. These individuals lend their expertise driving the clinic forward in providing comprehensive healthcare and creating innovative programs for the patient population we serve.



5,858
INDIVIDUAL
PATIENTS



38,432
VISITS



18,375
MEDICAL VISITS

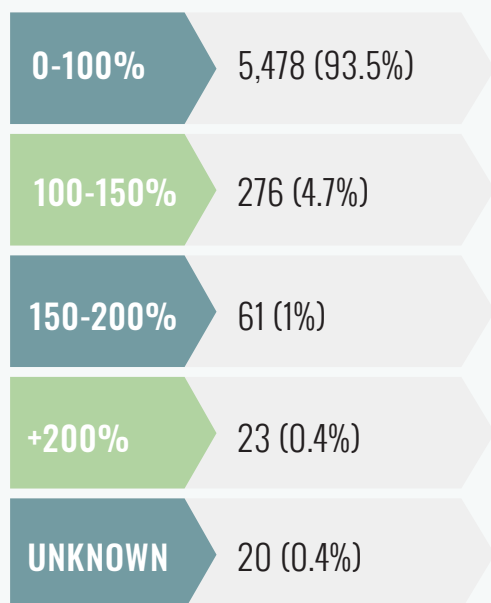


14,981
BEHAVIORAL
HEALTH VISITS



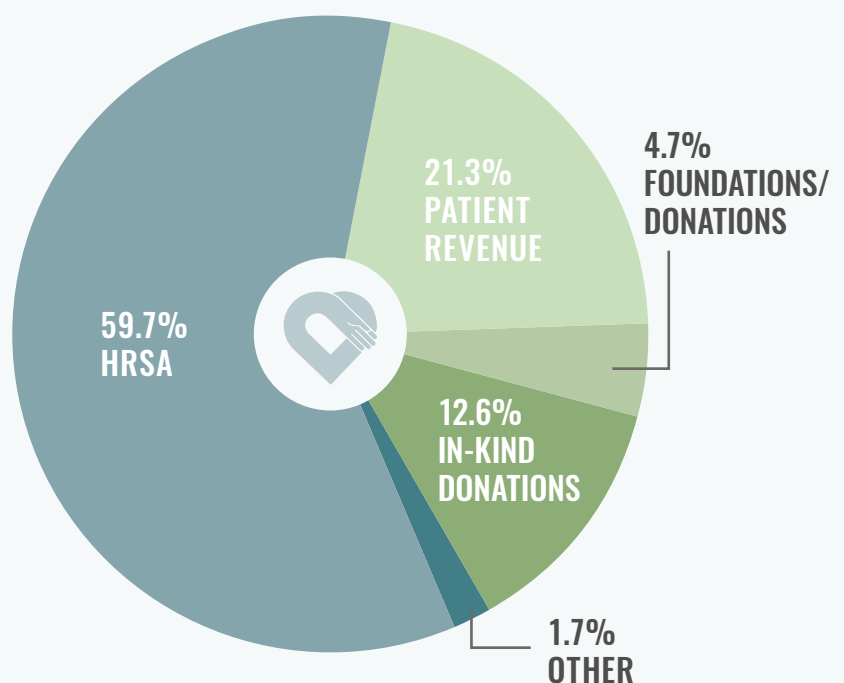
5,076
ORAL HEALTH
VISITS

FEDERAL POVERTY LINE INDIVIDUAL ANNUAL INCOME (\$12,880)



ADDITIONAL INFORMATION CAN BE FOUND AT
[ASPE.HHS.GOV](https://aspe.hhs.gov)

FINANCIAL INFORMATION 2021





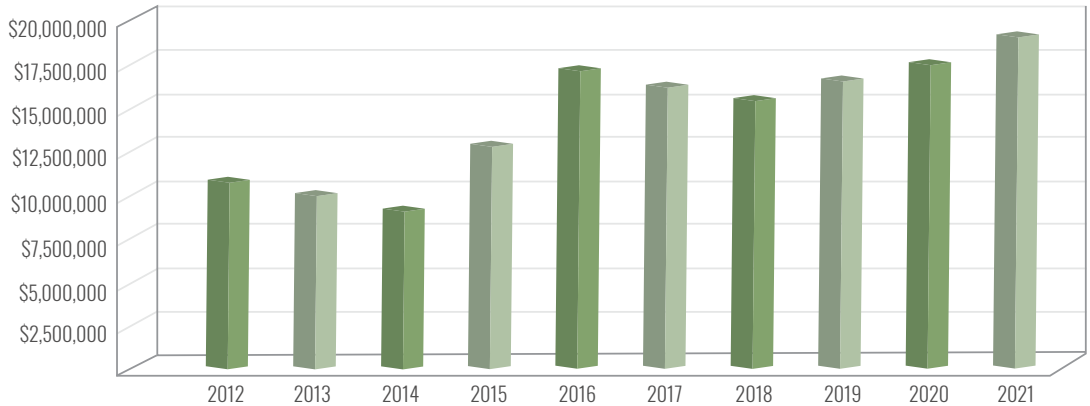
ECONOMIC IMPACT 2021

According to the Florida Association of Community Health Centers (FACHC)

\$18.6M
ECONOMIC IMPACT

134 JOBS
ACCOUNTED FOR

202%
RETURN ON INVESTMENT



GIVE MIAMI DAY 2021

RECORD YEAR

Again, this year, the Camillus Health Concern and its donors set a record year for Give Miami Day.

\$31,191
DOLLARS RAISED- MATCHING FUNDS
17% INCREASE OVER PREVIOUS YEAR

73
DONORS
7% INCREASE OVER PREVIOUS YEAR



FUNDING IMPACT

\$4,000,000.00
Health Resources and Services Administration Service Area Competition (Core grant)

\$2,319,000.00
FY 2021 American Rescue Plan Act (H8F) Funding for Health Centers

\$983,000.00
Federal Communications Commission COVID-19 Telehealth Program

\$683,000.00 (HRSA) COVID-19 Funding

\$562,700.00
FY 2021 American Rescue Plan – Health Center Construction and Capital Improvements (ARP-Capital, C8E)

2021 AWARDS AND RECOGNITIONS

CAMILLUS HEALTH CONCERN IS HONORED TO HAVE RECEIVED MANY RECOGNITIONS AND AWARDS DURING 2021. NONE GENERATE MORE PRIDE THAN THE BADGES NOTING THE EXTRAORDINARY WAYS IN WHICH CHC SERVES THE COMMUNITY.

**5 HRSA
COMMUNITY
HEALTH QUALITY
RECOGNITION
(CHQR)BADGES**



Health Center Quality Leader



Health Disparities Reducer



Access Enhancer



Covid-19 Testing



Patient Centered Medical Home Recognition

THE POWER OF PARTNERSHIP

AT THE ONSET OF THE PANDEMIC, CAMILLUS HEALTH CONCERN (CHC) HAD TO PIVOT QUICKLY AND CHANGE OUR DELIVERY MODEL. TO KEEP OUR DOORS OPEN CHC LEVERAGED THE POWER OF PARTNERSHIPS TO CONTINUE TO ENGAGE THOSE COMMUNITIES HISTORICALLY UNDERSERVED AND/OR OPPRESSED. WORKING WITH KEY MIAMI HOUSING AND HEALTHCARE ORGANIZATIONS, CHC COLLABORATED TO PROVIDE INCREASED ACCESS TO MEDICAL SERVICES AND HOUSING TO THOSE HIGH-RISK PATIENTS.

THE MIAMI-DADE COUNTY HOMELESS TRUST (MDCHT)

Camillus Health Concern partners with the MDCHT to address significant health challenges that impact those experiencing homelessness.

During the height of the COVID-19 pandemic, the two organizations and other homeless service providers teamed up and provided over 19,000 COVID-19 tests and nearly 3,000 vaccinations to the clients.

MDCHT acquired five Quarantine and Isolation hotels that provided a haven for those testing positive for COVID-19. Through its partnership with MDCHT, CHC provided medical and behavioral health services and COVID testing and vaccination to the homeless persons across the County.

CAMILLUS HOUSE (CH)

Camillus Health Concern houses a clinic in Camillus House's 80,000 square foot sprawling campus to assist clients who need health care services.

In addition, Camillus Health Concern has a referral agreement with CH for housing services.

FLORIDA DEPARTMENT OF HEALTH IN MIAMI-DADE COUNTY (DOH MIAMI-DADE)

Camillus Health Concern and DOH Miami- Dade effectively collaborate to receive vaccinations

DOH Miami-Dade supplies CHC COVID-19 tests and vaccines during the pandemic that enabled Camillus Health Concern to vaccinate sheltered and unsheltered homeless persons in the community.

Camillus Health Concern also receives real-time vaccination data on the clients from the Department of Health.



MISSION MOMENT

AT THE PERIPHERY OF THE MIAMI MEDICAL DISTRICT LIVES THE INVISIBLE VISIBLE WOMAN. SHE HAS MADE A HOME ON A BUS BENCH IN FRONT OF A PRIMARY CARE PRACTICE, AND YET SHE RECEIVES NO CARE. THE COMMUNITY KNOWS HER BUT DOES NOT STOP TO ENGAGE WITH HER; IT JUST MOVES AROUND HER LIKE ANY OTHER OBSTACLE ON THE SIDEWALK. SHE IS ALONE, VULNERABLE, AND SEEMINGLY ABANDONED. HOWEVER, SHE IS NOT HELPLESS BECAUSE SHE HAS CAMILLUS HEALTH CONCERN (CHC).

Upon meeting, J.D. (name withheld for privacy), she appeared older than stated age and in a poor state of physical and social wellbeing. Her physical condition exacerbated her psychiatric illness and kept her locked in a perpetual cycle of isolation: mentally directed inward without capacity to ask for help,



JACKSON HEALTH SYSTEM (JHS)

As the safety-net hospital in the community, Camillus Health Concern works closely with JHS for specialty and referral services.

Early in the pandemic, JHS was the only institution in the community to offer Pfizer vaccines to our clients due to the storage limitations of the vaccines.

HEALTH CHOICE NETWORK (HCN)

Camillus Health Concern partners with HCN to access immunization data sets, including those found in the State Immunization Registry (Florida SHOTS).

HCN hosts and manages CHC's electronic health records (EHR) and provides us with the ability to report vaccines into our EHR.

LIONS CLUB VISION SERVICES (LCVS)

Camillus Health Concern has partnered with (LCVS) to begin to provide vision services to both children and adults.

Through this partnership, the children have access to free glasses through the Heiken Foundation/ Florida Lighthouse for the Blind.

MIAMI DADE-COUNTY HEALTHCARE PREPAREDNESS COALITION (MDCHPC)

Through the Coalition's members, Camillus Health Concern was able to secure much needed Rapid COVID-19 Tests for use in our clinics.

physically isolated by perceptions of her health, social, and mental status; and socially vulnerable as an unsheltered person far from her home of origin.

Through the diligence of the CHC Outreach Team, in-clinic clinicians, and collaborating students, the cycle of despair has changed course. Gradual trust was obtained through frequent non-invasive interactions, allowing J.D. to goal set her needs. She consented to treatment with the fluidity of a tango: steps forward on some days, then steps back in the times that followed. Through patience and empathy, J.D. cemented a trust in the care and intentions of the CHC team and allowed full treatment of her conditions. The most crucial demonstration of her trust was when she allowed the team to dress her wounds

from her place of comfort on the bus bench. Upon her request for clothing, the team shielded and maintained her privacy and dignity as she made use of fresh clothing.

J.D. imparted thanks to the team for their diligent and gentle care. The improvement in her physical condition has been witnessed by J.D. and the community that surrounds her. Our colleagues in transit and law enforcement who frequently encounter J.D. have experienced her transition in health status. Our gratitude is demonstrated by continuing to care for J.D. as she allows, championing each success on the path to wellness, and persevering to embody the mission of John of God for the past, present, and future residents of Miami-Dade County.

When J.D. is now encountered, she is truly seen.

WE ARE HERE TO HELP



GOODSHEPHERDHEALTHCENTER GREER BUILDING

336 NW 5th Street,
Miami, FL 33128

HOURS OF OPERATION

Monday, Tuesday, Thursday, Friday
8 AM - 5 PM

Wednesday
8 AM - 7 PM

Dental Department | 8 AM - 4:30 PM

HEALTH RESOURCE CENTER SALVATION ARMY

1907 NW 38th Street, Room 195
Miami, FL 33142

HOURS OF OPERATION

Monday through Friday
8AM - 12PM

CAMILLUS HEALTH CLINIC NCL CAMPUS (2ND FLOOR)

1545 NW 7th Avenue
Miami, FL 33136

HOURS OF OPERATION

Monday through Friday
8 AM - 5 PM
Special Outreach hours vary



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GOOD SHEPHERD HEALTH CENTER

305.577.4840 | WWW.CAMILLUSHEALTH.ORG